

Program Information *you can use.*

Emergency Medical Equipment Notification Program

This program is designed to provide customers using emergency medical or life support equipment with information that will assist them in their contingency planning in the event of a storm or natural disaster. The program will also provide participants with advance notification prior to a forecasted major event and prior to scheduled maintenance outages that may affect their electric service. In the event of an outage, our records will identify, residences that contain critical life support equipment and every effort will be made to restore them promptly. Please note that inclusion in this program does not ensure immediate restoration, as there are various circumstances that could cause unavoidable delays.

Participation in this program is not a substitute for maintaining alternate power sources such as generators, battery back-up power, manually operated medical equipment or other back-up plans.

It is your responsibility to make the necessary arrangements for emergency power and/or transportation to another location.

Participation in this program does not forgive payment of your utility bill.

If you need to make a payment arrangement on your account, please contact us at (800) 466-9495 to discuss your payment options.

To be eligible for consideration:

1. A Certification of Emergency Medical or Life Support Equipment form must be completed by the doctor who has treated the patient within the last six months for the condition that requires the emergency medical equipment or life support.
2. A service location address, telephone number and an emergency contact number must be provided to ensure we are able to communicate with you.

To request a certification form:

In New Jersey, call (800) 642-3780

In Delaware, Maryland or Virginia, call (800) 375-7117