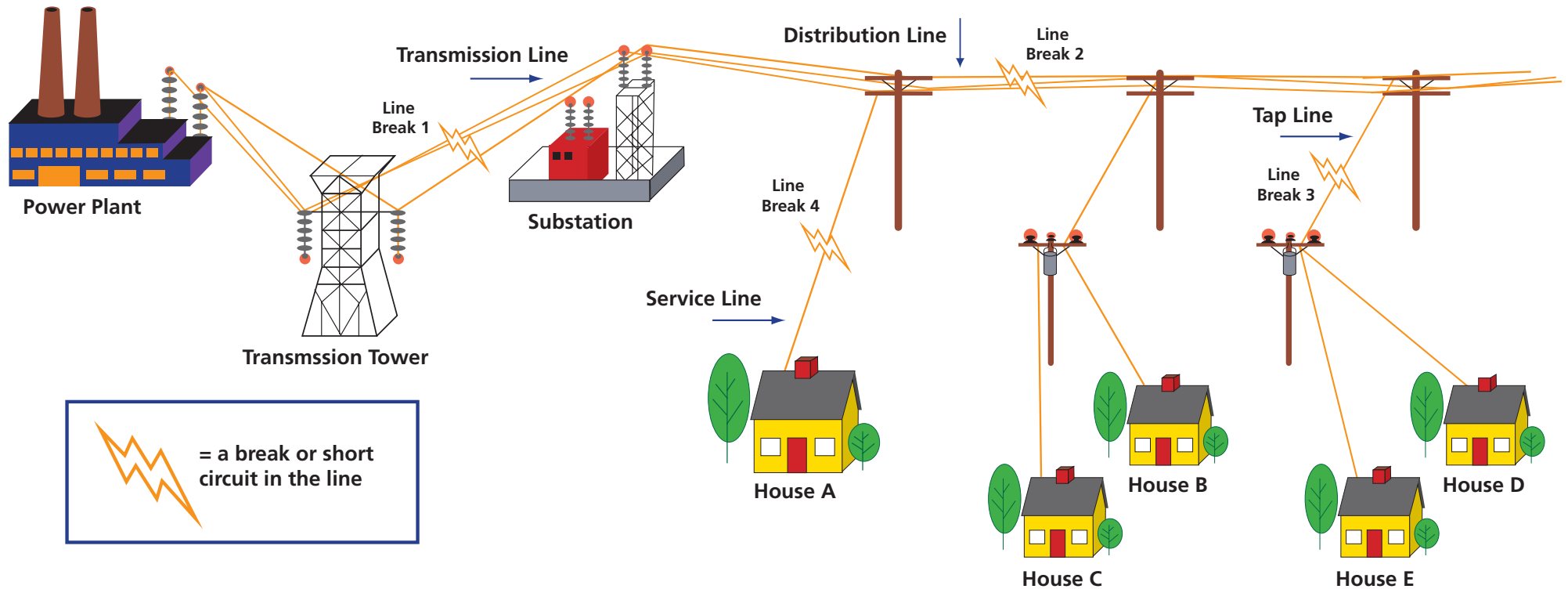


How Storm Related Incidents Affect Conectiv Power Delivery's Electric System



During storms, wind, trees and debris can damage the transmission and distribution lines that deliver your electricity. The sketch above shows how service can be affected during a storm:

- Line break 1** Damage to the transmission line causes the substation to lose power: All the customers served by that substation will lose power.
- Line break 2** Damage to the distribution line causes all customers served by that line to lose power.
- Line break 3** Damage to the tap line causes customers served by that line only to lose power. Nearby neighbors who receive power from a different line may not be affected.
- Line break 4** Damage to a service or drop line usually affects only one customer.

If your lights go out, check to see if your neighbors still have lights and call to report the problem. Never assume your neighbor called, as the outage could be just at your property.